

Exhibit A  
Annual Mental Health and Substance Use Benefits Compliance Report  
Non-Quantitative Treatment Limitations

Carrier Information

A. Insurer Name: <span style="background-color: black; color: black;">[REDACTED]</span>	B. Date: <span style="background-color: black; color: black;">[REDACTED]</span>	
C. Contact Name: <span style="background-color: black; color: black;">[REDACTED]</span>	D. Telephone Number: <span style="background-color: black; color: black;">[REDACTED]</span>	E. Email: <span style="background-color: black; color: black;">[REDACTED]</span>

**NQTL Master 3/8/2021 Document Pages Referenced in Grid**

Part 1.

Providing a description of process used to develop and select criteria used to select Medical Necessity Criteria and a description of all the NQTL's applied to Mental Health, Substance Use Disorders and Medical/Surgical Benefits;

	Description of All NQTL's & All Medical Necessity Criteria Used & Developed Under Each Benefit Category					
	Non-Quantitative Treatment Limitations			Medical Necessity Criteria Used & Developed		
	<i>Mental Health</i>	<i>Substance Use Disorder</i>	<i>Medical/Surgical</i>	<i>Mental Health</i>	<i>Substance Use Disorder</i>	<i>Medical/Surgical</i>
Pre-Authorization & on-going Auth. Review process:	16, 17, 18	16, 17, 18	16, 17, 18	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29
Concurrent Review Process:	19, 20, 21	19, 20, 21	19, 20, 21	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29
Retrospective Review Process:	22, 23	22, 23	22, 23	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29
Emergency Services Process:	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29
Pharmacy Services Process:	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation
Rx Formulary Design & Management:	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation	See Separate Pharmacy Documentation
Case Management Services & Medical Management of Specific Benefits:	See Case Management	See Case Management	See Case Management	See Case Management	See Case Management Document	See Case Management
Process for assessing new technologies & treatments:	39, 40, 41, 42, 43,44, 45	39, 40, 41, 42, 43,44, 45	39, 40, 41, 42, 43,44, 45	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29
Network Adequacy, provider network standards and reimbursement rates:	46, 47, 48, 49, 50, 51, 52, 53, 54, 55	46, 47, 48, 49, 50, 51, 52, 53, 54, 55	46, 47, 48, 49, 50, 51, 52, 53, 54, 55	N/A	N/A	N/A
Exclusions for failure to complete course of treatment:	30, 31, 32, 33, 34	30, 31, 32, 33, 34	30, 31, 32, 33, 34	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29	24, 25, 26, 27, 28, 29